## BETTER BUSINESS: Critical Thinking and Problem Solving



## **Key Takeaways:**

- Addressing problems in new ways
- Learning techniques to improve your response to situations

## **Course Description**

We have all felt the satisfaction of solving an issue that perplexes everyone else. As well, we have all had someone solve an issue that we simply could not have figured out. Being an effective problem solver is valuable to every environment, and often it is highly desired. That's why we have designed this course: to create more problem solvers in the workplace. Our aim is to teach you skills and techniques that will significantly improve how you address problems, yielding better results every time.

Our main discipline in this lesson will be critical thinking. Nowadays, that's a pretty common buzzword with little in-depth exploration. Often, not much more than "think outside the box" and "break the status quo" are applied to the term. While we have certainly used such phrases, our aim is to fulfill that necessary step of explaining critical thinking and providing actual steps in which you can practice it. We will discuss two different approaches to critical thinking and the characteristics of each. Through that, you will be able to practice and actualize the behaviors necessary for effective problem solving. Lastly, the course will provide explanations of the improved characteristics you can gain through practicing critical thinking.

We hope that this course will help improve your engagement in problems, in all aspects of life. Our aim is to help you learn easy skills that will have a big impact on the success of your life. Through our visuals, knowledge checks, and supplementary materials, our goal is to play a part in the improvement of your business.