Violence Prevention: De-Escalating Parent and Guardian Confrontations Picture This

The image shows an educator standing near a doorway while a visibly upset parent leans forward, gesturing and speaking loudly. Other children and adults are nearby.

What’s wrong is not disagreement, but escalation. Close proximity, raised voice, and lack of exit space increase risk.

What should be avoided is continuing a heated conversation in a public or confined space. The behaviour to model is creating distance, involving support, and moving the conversation to a controlled, safer setting.